

JANUARY 2022

QUEEN SQUARE DOCTORS

Patient Newsletter Vol. 4



REMINDER: COVID VACCINES ARE AVAILABLE FOR OUR PATIENTS IN OUR OFFICE

If you have not already received your COVID vaccine, we strongly encourage you to do so. Vaccines are available at our clinic.

Please call our Family Health Team at (905)453-1453

or our office to inquire about availability and booking.



CHEERS TO A HAPPY AND HEALTHY NEW YEAR FOR ALL OF OUR PATIENTS!

OFFICE HOUR CHANGES

Please note our office hours have returned to 8am - 8pm, Monday through Thursday and 8am - 5pm on Friday. Phone lines remain open until 6 pm Monday through Thursday and until 5pm on Friday. Our office and phone lines continue to remain open on the weekends and Holidays beginning at 9am.

CALLING THE CLINIC

First and foremost, thank you for your feedback regarding our phone system, specifically with your experiences in trying to reach our office. We continue to make the necessary changes to create a better experience for you. As a reminder, you can book an appointment online with your Family Doctor at <https://patient.medeohealth.com/booking/queen-square-doctors> Also, we kindly ask that you contact your pharmacy for all refill requests. They will contact us with your request.

Please join us in welcoming Dr. Merima Vila to our clinic. She is a First-Year Resident from McMaster University. Dr. Vila studied Medicine at McMaster and has a special interest in Women's Health and Family Planning. She will be joining Dr. Singh, as well as other doctors, in caring for our patients until June 2023.

WELCOME



DOCUMENTS AND FORMS

If you require your doctor to complete any type of 3rd Party document/form such as WSIB, workplace, school or legal matters, please email the document to **patient.accounts@QSDocs.ca**. Please ensure you have completed your portion and signed the consent on the form prior to emailing it to us. For any related questions, please call the Accounts Department at (905)455-5464.

Thank you for your continued patience with our clinic's COVID protocols. We look forward to seeing all our patients in person as soon as we can. In the meantime, follow Public Health directives and stay protected.

Warmest Regards, Queen Square Doctors